



Marsha J. Adrien

U.S. Customs and Border Protection

Office of Field Operations, Baltimore Field Office
Assistant Director, Field Operations (Mission Support)

Marsha J. Adrien currently serves as the Assistant Director, Field Operations (Mission Support), Baltimore Field Office (BFO), which is comprised of approximately 850 employees and encompasses 23 Ports of Entry that span across five states in the mid-Atlantic. She has held the position since September 2017 and oversees a range of administrative functions to include Budget and Procurement, Asset Management, Facilities, and Human Resources.

Ms. Adrien previously served as a Supervisory Mission Support Specialist at Preclearance Field Office (PCFO) in Washington, D.C. While assigned to PCFO, she successfully managed all human capital functions for over 600 employees within 16 locations in Canada, Ireland, the Middle East, and the Caribbean. Ms. Adrien began her Mission Support career in 2009 with the Miami/Tampa Field Offices. In 2012, she was selected as a Supervisory Mission Support Specialist (HR), where she oversaw HR functions for over 2,700 employees and discovered her passion for helping others.

Ms. Adrien has 26 years of Federal Service. She began her career with U.S. Department of Agriculture (USDA) in St. Thomas, U.S. Virgin Islands, where she held various positions to include Plant Protection & Quarantine (PPQ) Aide, PPQ Technician, and PPQ Officer. In 2002, Ms. Adrien was promoted to the position of Smuggling Interdiction and Trade Compliance Officer in Miami, FL. In 2005, Ms. Adrien joined U.S. Customs and Border Protection as an Agriculture Specialist at Port Everglades/Fort Lauderdale International Airport in Fort Lauderdale, Florida.

Ms. Adrien is trained in the Incident Command Structure and has provided administrative support for specially designated events or in the aftermath of natural and man-made disasters to include numerous hurricane planning, response, and evacuation efforts, Operation Secure Line in San Diego, CA in response to the 2018 migrant caravan surge, Super Bowl LIV in Miami, FL in 2020, and Operation Allies Welcome in response to the rapidly unfolding and sobering events in Afghanistan in 2021.

Ms. Adrien holds a Master's degree in Human Resources and Employment Relations with a concentration in Collective Bargaining from Penn State University. She attended the University of the Virgin Islands and has a Bachelor of Arts degree in Biology.