



Lora Cicciarelli
US Customs and Border Protection
Supervisory Officer
HSI - Border Enforcement Security Taskforce (BEST)

Lora Cicciarelli is currently a Customs and Border Protection (CBP) Supervisory Task Force Officer assigned to the Homeland Security Investigations (HSI) Border Enforcement Security Taskforce (BEST). BEST consists of State, Local, Federal and Foreign Law Enforcement agencies working together to combat emerging and existing Transnational Criminal Organizations (TCO) to help identify, investigate, disrupt, and dismantle these organizations at every level of operation.

Ms. Cicciarelli started her career in 2005 with CBP in the Area Port of Buffalo, New York, which is the 2nd largest Land Border crossing in the United States. As a CBP Officer, Ms. Cicciarelli served as a CBP Officer assigned to the Anti-Terrorist Contraband Enforcement Team (A-TCET). As a A-TCET Officer, Ms. Cicciarelli created a formalized targeting and intelligence process for the Advanced Targeting Unit (ATU) for the Port of Buffalo that is still implemented today.

In 2014 Ms. Cicciarelli was selected as a Supervisory CBP Officer and was responsible for managing Tactical Operations. During her tenure as a Tactical Supervisor, approximately 65,000 pounds of bulk marijuana were seized, which was unprecedented for the Area Port of Buffalo. Additionally, 1300 individuals were denied entry into the U.S.

Ms. Cicciarelli also serves as a Field Champion for the Law Enforcement, Legacy, and Leadership (3L) Alliance. This is a forum that empowers female CBP employees to openly discuss successes, challenges, and other significant career moments to cultivate a culture of informal mentorship. Through the 3L Alliance, she became a certified instructor and creator of the Federal Resume and Interview Course Training.

Ms. Cicciarelli has held various temporary roles in CBP to include Professionalism Service Manager, Supervisor of the Trusted Traveler Enrollment Centers, Chief of Staff to the Area Port Director and Chief CBP Officer responsible for managing the multi-million dollar facility construction project of the new Lewiston Complex, Niagara Falls NY.

Ms. Cicciarelli is the recipient of several awards to include the 2020 Organized Crime Drug Enforcement Task Force (OCDEF) award for Operation Primed, which was the largest cocaine seizure (97 kilograms) in the Western District of N.Y. while working with HSI.