

2019 WIFLE Annual Leadership Training
Hyatt Regency
Crystal City at Reagan National Airport
2799 Jefferson Davis Highway
Arlington, VA
July 15-18, 2019

SUNDAY, JULY 14, 2019

4:00 p.m. ó 6:00 p.m.

Registration and Information

Location: Regency ABCD Foyer

MONDAY, JULY 15, 2019

7:30 a.m. ó 5:00 p.m.

Registration and Information

Location: Regency ABCD Foyer

9:00 a.m. ó 5:00 p.m.

**LAW ENFORCEMENT AND SOCIETY (LEAS) - UNITED STATES
HOLOCAUST MUSEUM**

**Location: United States Holocaust Museum, 100 Raul Wallenberg Pl., SW,
Washington, DC**

U.S. Holocaust Memorial Museum

Anti-Defamation League (ADL)

In partnership with the U.S. Holocaust Memorial Museum, ADL developed this innovative training to examine what can happen when law enforcement personnel do not uphold democratic principles. Through the lens of the Holocaust, participants look at law enforcement's role in propagating atrocities in Nazi Germany during the 1930s and 1940s. Every new FBI special agent must go through this training, which has also become standard protocol for several major metropolitan police forces, the Department of Homeland Security and the Bureau of Alcohol, Tobacco, Firearms and Explosives. Since its establishment in 1999 in Washington, D.C., more than 130,000 law enforcement officers have participated in LEAS trainings.

This session requires pre-registration and is limited to 45 participants.

1:00 p.m. ó 5:00 p.m.

COGNITIVE INTERVIEWING

Location: Potomac IV

Dr. Jeane Lambrecht

*Lt. Col. and National Security Psychologist, United States Air Force Office of
Special Investigations*

The Cognitive Interview (CI) is an empirically-based interview technique that has been shown to effectively increase the quantity and quality of information obtained from interviewees in criminal and counterintelligence investigations. This presentation will provide an orientation to the CI, its underlying principles, and provide recommendations

on how to incorporate the CI into an Investigative Interview model. Videos and case examples will be provided to illustrate the underlying principles of the CI, and to highlight the effectiveness of the CI in the overall interview strategy. The presentation is focused on the operational use of these evidence-based techniques, and geared toward investigators in the field.

This session requires pre-registration and is limited to 30 participants.

8:30 a.m.- 5:00 p.m.

BEHAVIORAL CONSIDERATIONS FOR INTERVIEWING CRIMES AGAINST CHILDREN OFFENDERS

Location: Potomac III

Adrienne Isom, Supervisory Special Agent, Federal Bureau of Investigation, Behavioral Analysis Unit

Joy Lynn Shelton, Crime Analyst, Federal Bureau of Investigation, Behavioral Analysis Unit

This course will provide attendees an overview of the characteristics of various types of crimes against child offenders to include those who commit maternal filicide, child abduction/murder, hands-on sexual abuse and online child exploitation. Attendees will walk away with considerations and recommendations for interviewing each type of offender.

This session requires pre-registration and is limited to 60 participants.

Special Event

2:00 p.m. ó 4:00 p.m.

NATIONAL MUSEUM OF AFRICAN AMERICAN HISTORY AND CULTURE

Location: National Museum of African American History and Culture, 1400 Constitution Avenue, NW, Washington, D.C.

WIFLE is offering a limited number of passes to visit the National Museum of African American History and Culture (NMAAHC) in honor of the 20th Anniversary of WIFLE's Annual Leadership Training.

The National Museum of African American History and Culture (NMAAHC) is a Smithsonian Institution museum established in December 2003. It has close to 37,000 objects in its collection related to such subjects as community, family, the visual and performing arts, religion, civil rights, slavery, and segregation. The museum has about 85,000 square feet of exhibition space with 12 exhibitions, 13 different interactives with 17 stations, and 183 videos housed on five floors.

Early efforts to establish a federally owned museum featuring African-American history and culture can be traced to 1915, although the modern push for such an organization did not begin until the 1970s. After years of little success, a much more serious legislative push began in 1988 that led to authorization of the museum in 2003. A site was selected in 2006. The museum opened September 24, 2016, in a ceremony led by U.S. President Barack Obama.

This session requires pre-registration and is limited to 75 participants.

5:30 p.m. ó 7:00 p.m.

WELCOME RECEPTION/EXHIBIT HALL PREVIEW/SILENT AUCTION

PREVIEW – Open to All

Location: Regency ABCD Foyer

Hosted appetizers and a complimentary beverage will be provided including water, soda, beer, wine, or a special WIFLE drink. A full cash bar is available.

TUESDAY, JULY 16, 2019

LEADERSHIP DAY

7:00 a.m. ó 7:45 a.m.

STAY/GET FIT WITH WIFLE – TABATA BOOTCAMP

Location: Potomac II

Augustina Lombardo, Certified Personal Trainer/Health Coach

Fitness enthusiasts of all levels are encouraged to participate. No equipment needed.

7:30 a.m. ó 4:30 p.m.

Registration and Information

Location: Regency ABCD Foyer

7:30 a.m. - 8:30 a.m.

Continental Breakfast/Coffee

Location: Regency ABCD Foyer

7:30 a.m. ó 5:00 p.m.

Exhibit Hall

Location: Regency ABCD Foyer

7:30 a.m. ó 5:30 p.m.

Silent Auction

Location: Potomac IV & V

Bid on various items, with all proceeds benefiting the WIFLE Scholarship Fund.

8:30 a.m. ó 9:45 a.m.

GENERAL ASSEMBLY

OPENING CEREMONY

Location: Regency ABCD

Presentation of Colors

United States Secret Service - Uniformed Division Honor Guard

National Anthem

Stacy C. Blaise, Senior Airman, United States Air Force

Keynote Speaker

Regina Lombardo, Acting Deputy Director, Bureau of Alcohol, Tobacco, Firearms and Explosives

WIFLE Speakers

Catherine W. Sanz, President, WIFLE Foundation, Inc. and Executive Director, WIFLE, Inc.

Sheree L. Mixell, Vice President, WIFLE Foundation, Inc. and Deputy Executive Director, WIFLE, Inc.

Tira Hayward, U.S. Postal Inspector, U.S. Postal Inspection Service and President, WIFLE Inc. Executive Committee

9:45 a.m. ó 10:15 a.m.

“Women Behind the Badge: Celebrating the History and the Future of Women in Federal Law Enforcement”

Location: Regency ABCD

Sheree L. Mixell, Vice President, WIFLE Foundation, Inc. and Deputy Executive Director, WIFLE, Inc.

In recognition of WIFLE’s 20th Anniversary celebration, WIFLE and the Bureau of Alcohol, Tobacco, Firearms and Explosives (ATF) will debut the “*Women Behind the Badge: Celebrating the History and the Future of Women in Federal Law Enforcement*” video. The video will highlight women who first sought out law enforcement careers, and how their trailblazing efforts have cleared the way for new generations of women to serve and to lead, and have forever changed the face of law enforcement. The video project is a tribute to those early pioneers, for their courage, their determination, and their contributions, as well as a salute to all of the women in federal law enforcement whose contributions have paved the way for the undeniable improvement to the quality and character of law enforcement, and to leading federal law enforcement successfully into the 21st century.

10:15 a.m. ó 10:30 a.m.

Break

Location: Regency ABCD Foyer

10:30 a.m. ó 12:00 p.m.

EXECUTIVE LEADERSHIP PANEL

Executive Panelists:

Karen F. Beirne-Flint, Chief Master Sergeant, United States Air Force, Air Force Office of Special Investigations

Catrina M. Bonus, Deputy Chief, United States Secret Service, Uniformed Division, White House Branch

Vicki Christiansen, Chief, U.S. Department of Agriculture, Forest Service

Amy S. Hess, Executive Assistant Director, Criminal, Cyber, Response and Services Branch, Federal Bureau of Investigation

Moderator: Catherine W. Sanz, President, WIFLE Foundation, Inc. and Executive Director, WIFLE, Inc.

Join us for this fast paced discussion on how to prepare and succeed in federal law enforcement. Panelists will discuss successful leadership strategies, lessons learned in

leadership, and the realities of leadership in federal law enforcement. The highest-ranking women in the federal law enforcement profession will discuss all aspects of leadership, including a discussion about the challenges and highlights of their careers. It is sure to be a candid, interesting and informative discussion about how to take advantage of opportunity, how to avoid pitfalls, and how to effectively lead regardless of your position or rank.

Noon ó 1:00 p.m.

LUNCH ON YOUR OWN

1:00 p.m. ó 5:00 p.m.

CAREER DAY – OPEN TO THE PUBLIC

Location: Regency ABCD Foyer

Hosted by the United States Marshal Service

Join us for this unique opportunity to meet with law enforcement representatives and get first-hand information on law enforcement jobs and other positions in the Federal workplace.

1:00 p.m. ó 2:45 p.m.

LEADERSHIP WORKSHOPS

Choose from Workshop A (WELI extended session), B, C or D.

TUESDAY, JULY 16, 2019

WIFLE EXECUTIVE LEADERSHIP INSTITUTE (WELI)

in partnership with BOOZ ALLEN HAMILTON present:

ADAPTING YOUR LEADERSHIP STYLE

Location: Potomac IV

Alissa Manolescu, Industrial-Organizational Psychologist, Human Capital Consultant, and Advocate For and Subject Matter Expert, Workplace Diversity and Inclusion in STEM, Booz Allen Hamilton

Mina Shim, Strategic Workforce Planning and Human Capital Strategy Expert, Booz Allen

What does it mean to be a good leader? The answer is often, it depends! While there are certain attributes most great leaders have in common, the organizational context and team dynamics play significant roles in determining which types of leadership behaviors will be most successful in any given situation. In today's increasingly volatile, uncertain and complex world of work, the ability to be agile and flexible in how we engage as leaders can be the key differentiator to our success.

In this workshop, participants will complete a self-assessment to better understand their preferred leadership styles. During a guided debrief to follow, participants will learn more about these leadership styles, and discuss the situations in which each is most effective. Within the supportive environment of peer coaching circles, participants will reflect on the leadership styles that are most comfortable for them, and how that plays out with their teams and in their organizations ó and examine where flexing to another style may benefit them in their current or aspirational role.

A. WIFLE EXECUTIVE LEADERSHIP INSTITUTE: ADAPTING YOUR LEADERSHIP STYLE

Location: Potomac IV

Alissa Manolescu, Industrial-Organizational Psychologist, Human Capital Consultant, and Advocate For and Subject Matter Expert, Workplace Diversity and Inclusion in STEM, Booz Allen Hamilton

Mina Shim, Strategic Workforce Planning and Human Capital Strategy Expert, Booz Allen Hamilton

See above for full description.

This seminar requires pre registration and is open to GS-13, 14, 15 and SES (federal) or the equivalent rank (local and state). The seminar is an immersive facilitated session for up to 40 participants. The WIFLE Executive Leadership Institute extended session will be held from 1:00 p.m. to 5:00 p.m., with a scheduled break.

If not participating in WIFLE Executive Leadership Training, choose B, C or D.

B. LEADING THROUGH THE GAPS: HOW TO EMBRACE AND ENGAGE EMPLOYEES IN A MULTI-GENERATIONAL WORKPLACE

Location: Regency ABCD

Marcia K. Thompson, Esq., Director, University of Chicago Police Department UCPD Support Services

Everyone is talking about Millennials and how different they are from other workers. As leaders you have an opportunity to change the narrative and perspective on working in a multi-generational workplace. Every generation has a perspective on how things should be done, or could be done; the ability to harness those ideas and utilize the intelligence, experience, wisdom, and know-how of your workforce is the ultimate goal. So, what can you do as a leader to ensure everyone has a voice, feels valued, inspired and heard? This session will explore techniques, tools, and research on how to improve organizational cohesion across generational lines and build engaged teams that see value in the diversity of their colleagues.

C. PREPARING FOR THE SENIOR EXECUTIVE SERVICE (SES)

Location: Washington A

Claire O. Gudewich, Ed.D., Executive Development Specialist, Office of Human Capital and Training, Executive Resources and Services, US Citizenship and Immigration Service

Applying to and joining the ranks of the SES can be a daunting task. This session will give the participant an overview of the Senior Executive Service to include history, explanation of the Executive Core Qualifications (ECQ) and appointment options. In general, members of the SES serve because they are committed to the mission, interested in contributing to positive change, and thinking about the legacy they will leave. We will explore questions designed to help you reflect and determine your desire, and if you really are ready, to become a member of the Senior Executive Service.

D. THE POWER OF WOMEN IN GOVERNMENT: CONNECTING PURPOSE, PASSION AND PERFORMANCE

Location: Washington B

Carolyn McMillon, Office of Employee Support Services Executive, U.S. Secret Service

Jessie L. Lane, Deputy EEO Director, Office of Equity and Employee Support Services, U.S. Secret Service and Sr. Advisor, WIFLE Foundation

More than a buzzword, nine out of ten workplace executives have a clearly stated and defined purpose, which helps shape their strategies, impacts their organization's culture, and delivers a blueprint for success in difficult and uncertain times. Although connecting purpose, passion, and performance entwine, many executives attribute these qualities to the top line, but that's only part of the puzzle. The overarching goal is to set the stage for excellence by encouraging an atmosphere of inclusive diversity across all organizational lines. In this session, participants will understand how women are well positioned to use purpose and passion as a framework and roadmap for strategic performance and leadership excellence. Participants will learn the ingredients for purposeful, passion-inspired leadership—a key element to attracting, hiring, and retaining individuals whose strategic performance is critical to ensuring organizational success.

2:45 p.m. to 3:00 p.m.

Break

Location: Regency ABCD Foyer

3:00 p.m. to 5:00 p.m.

LEADERSHIP WORKSHOPS

A. WIFLE EXECUTIVE LEADERSHIP INSTITUTE (Continued)

Location: Potomac IV

(Continuation of 1:00 p.m. session. See above for full description)

B. LEADING THROUGH THE GAPS: HOW TO EMBRACE AND ENGAGE EMPLOYEES IN A MULTI-GENERATIONAL WORKPLACE

Location: Regency ABCD

(Repeat Session: See above for full description)

C. PREPARING FOR THE SENIOR EXECUTIVE SERVICE (SES)

Location: Washington A

(Repeat Session: See above for full description)

D. THE POWER OF WOMEN IN GOVERNMENT: CONNECTING PURPOSE, PASSION AND PERFORMANCE

Location: Washington B

(Repeat Session: See above for full description)

5:30 p.m. - 7:30 p.m.

WIFLE MEMBERS/NEW MEMBERS RECEPTION

Location: Bar Louie, 320 23rd St. S, Arlington, VA

(Walking distance from the hotel.)

Bar Louie is the nation's hottest gastrobar, dedicated to revolutionizing your dining experience. Bar Louie proudly serves shareable, mouthwatering, chef-inspired grub, craft cocktails & local beers that will rock your tastebuds. All in a free-spirited space devoid of boredom and silly rules.

Hosted appetizers and a beverage of your choice (water, soda, beer or wine) are provided. Please join us for this important networking event, designed to promote and expand your professional contacts.

WEDNESDAY, JULY 17, 2019
LAW ENFORCEMENT AND SECURITY DAY

7:00 a.m. ó 7:45 a.m.

STAY/GET FIT WITH WIFLE - MINDFUL MEDITATION AND YOGA

Location: Potomac II

Katherine Castaneda, Assistant Special Agent in Charge, Bureau of Alcohol, Tobacco, Firearms and Explosives and Vice President, WIFLE, Inc. Executive Committee
Yoga and Meditation Instructor

Combined to help you cope with the stresses of everyday life, this class offers Mindfulness, Meditation and Yoga in a way to help you cope with the stresses of everyday life, providing great benefits to both your physical and mental health. This class will provide a guided stretch, gentle flow and meditation.

8:00 a.m. ó 4:30 p.m.

Check In and Information

Location: Regency ABCD Foyer

7:30 a.m. - 8:30 a.m.

Continental Breakfast/Coffee

Location: Regency ABCD Foyer

8:00 a.m. ó 11:00 a.m.

Exhibit Hall

Location: Regency ABCD Foyer

8:00 a.m. ó 5:30 p.m.

Silent Auction

Location: Potomac IV & V

Bid on various items, with all proceeds benefiting the WIFLE Scholarship Fund.

8:30 a.m. ó 10:15 a.m.

LAW ENFORCEMENT AND SECURITY WORKSHOPS

Choose from Workshop A, B or C

A. A MATTER OF NATIONAL SECURITY: WHAT ALL LAW ENFORCEMENT NEED TO KNOW ABOUT THREAT ASSESSMENT TO PREVENT TARGETED VIOLENCE

Location: Washington B

Margaret H. Coggins, Ph.D., MH Coggins & Associate
Gregory S. Glod, Certified Senior Law Enforcement Instructor, United States Secret Service Training Academy

Angela Hrdlicka, Owner/CEO, Island Green Associates LLC

This session provides an overview of the critical role of law enforcement as part of a comprehensive, nationwide strategy to prevent targeted violence through threat assessment, management, and multi-disciplinary collaboration. This training emphasizes the importance of law enforcement in partnering with community, business, mental health, education, and social systems to reduce the incidence of violence in our communities, including an active shooter, school, campus and workplace violence. This session also features a discussion about current legislative and public policy initiatives to prevent targeted violence through the establishment of a Federal joint agency threat assessment and management task force dedicated to research, training, information sharing, and promulgation of best practices.

B. UNDERSTANDING HUMAN TRAFFICKING AND THE EFFECTS OF TRAUMA ON VICTIMS, PERPETRATORS AND LAW ENFORCEMENT

Location: Washington A

Moderator: Cheryl Bassett, Director, Human Trafficking Training, McCain Institute for International Leadership

Panelists:

Amy Harman Burkart, Chief, Cybercrime Unit, Assistant United States Attorney, District of Massachusetts

David D'Addio, Assistant United States Attorney, District of Massachusetts

Stacy Fleischmann, Special Agent, Immigration and Customs Enforcement, Homeland Security Investigations

Christopher Peavey, Special Agent, Federal Bureau of Investigations

Annie Lewis-O'Connor, PhD, NP-BC, MPH, FAAN, Senior Nurse Scientist,

Founder & Director of the C.A.R.E Clinic @ Brigham and Women's Hospital

Human trafficking investigations and prosecutions are very difficult and the trauma involved compounds the complexity of these cases. A case study, that involved the investigation and prosecution of a violent and predatory sex trafficking and drug trafficking organization that operated throughout the country, will be used to illustrate indicators and elements of human trafficking, how social media and manipulation is used to further the crime, and what evidence was gleaned to successfully prosecute the case. Federal agents and prosecutors will explain the investigative and collaborative steps used to uncover and prosecute the breadth of criminal activity that this organization was involved in. From a medical professional perspective, the effects of trauma on human trafficking victims, perpetrators, and the law enforcement officials will be explained. Challenges, successes, and lessons learned will be candidly shared.

C. FACIAL RECOGNITION

Location: Potomac III & IV

Colleen M. Manaher, Executive Director, Planning, Program Analysis and Evaluation, Office of Field Operations, U.S. Customs and Border Protection

Executive Director Manaher will outline CBP's efforts to expand public-private partnerships and advance facial biometrics in the Entry/Exit process to secure and enhance the customer experience; highlight how advanced technology has strengthened CBP's law enforcement mission by protecting the identity of travelers and preventing imposters from entering the U.S; and discuss what it takes to accelerate from good to

ōgreatō leadership and inspire a workforce motivated by a strong commitment to a shared mission.

10:15 a.m. ó 10:30 a.m.

Break

Location: Regency ABCD Foyer

10:30 a.m. ó Noon

LAW ENFORCEMENT AND SECURITY WORKSHOPS

Choose from Workshop A, B or C.

A. A MATTER OF NATIONAL SECURITY: WHAT ALL LAW ENFORCEMENT NEED TO KNOW ABOUT THREAT ASSESSMENT TO PREVENT TARGETED VIOLENCE

(Repeat Session: See above for full description)

B. UNDERSTANDING HUMAN TRAFFICKING AND THE EFFECTS OF TRAUMA ON VICTIMS, PERPETRATORS AND LAW ENFORCEMENT

(Repeat Session: See above for full description)

C. FACIAL RECOGNITION

(Repeat Session: See above for full description)

10:30 a.m. ó 11:45 a.m.

PRE-AWARDS CEREMONY/VIP RECEPTION

Location: Chesapeake View – Rooftop

For award recipients, agency heads and invited guests

Noon ó 2:30 p.m.

WIFLE AWARDS CEREMONY AND LUNCHEON

Location: Regency ABCD

MASTER OF CEREMONIES: Karen Finney

Independent Consultant, Political and Corporate Clients in the U.S. and Globally on Crisis Communications, Branding, Public Affairs and Strategy
Commentator for MSNBC, Politico, The Huffington Post, The Hill, CNN, and former host of the *Disrupt with Karen Finney* show

2:45 p.m. ó 5:00 p.m.

FLASH MENTORING

Location: Potomac III & IV

Facilitator: Jessie L. Lane, Deputy EEO Director, Office of Equity and Employee Support Services, U.S. Secret Service and Sr. Advisor, WIFLE Foundation

Meet one-on-one with high-level officials to discuss career-enhancing strategies.

5:00 p.m.

SPECIAL EVENT

UNITED STATES CAPITOL TOUR

Location: U.S. Capitol Visitor Center, Washington, D.C.

The United States Capitol is a monument, a working office building, and one of the most recognizable symbols of representative democracy in the world. WIFLE participants will view the historic areas of the U.S. Capitol Building on a private guide-led tour. The tour will include visiting the Crypt, the Rotunda, National Statuary Hall and the Capitol Visitor Center.

Transportation will be the responsibility of each individual. The hotel offers shuttle service to and from the Metro. Check with the hotel concierge for the shuttle service schedule, information and maps.

THURSDAY, JULY 18, 2019
YOU AND YOUR FEDERAL CAREER

STAY/GET FIT WITH WIFLE - TABATA BOOTCAMP

Location: Potomac II

Augustina Lombardo, Certified Personal Trainer/Health Coach

Fitness enthusiasts of all levels are encouraged to participate. No equipment needed.

7:00 a.m. - 8:15 a.m.

ANNUAL BUSINESS MEETING - WIFLE, INC.

Location: Potomac IV

Open to all WIFLE members. New members are encouraged to attend. Continental breakfast is provided.

7:30 a.m. ó 8:30 a.m.

Continental Breakfast/Coffee

Location: Regency ABCD Foyer

8:00 a.m. ó 5:00 p.m.

Registration/Information

Location: Regency ABCD Foyer

9:00 a.m. ó Noon

Pick Up Silent Auction Items

Location: Potomac V & VI

8:30 a.m. ó Noon

GENERAL ASSEMBLY

HOW TO GET EXACTLY WHAT YOU WANT BY READING THE BODY LANGUAGE OF MURDERERS: *An unorthodox method for more wins at work, love, and life!*

Location: Regency ABCD

Janine Driver

Body Language Expert, Author, Speaker

Wouldn't you agree that those who think they can get away with killing people have everything riding on their "believe-ability": their freedom, their future, their lives. We can actually learn from their behavior. Janine Driver shares 7-secrets to knowing when NOT to "B-E-L-I-E-V-E" someone, to increase your "certainty" on who you can trust. And when you have more certainty in your life, you'll have more control over your life - and the people in it, without them even realizing it!

Janine Driver will teach WIFLE attendees: Baselineing, Eye Blocking, Lips Disappearing, Inconsistent Affect, Elbows Out, Ventilating and Esoteric Shrugging. In this unexpected serious and funny talk "HOW TO GET EXACTLY WHAT YOU WANT BY READING THE BODY LANGUAGE OF MURDERERS: An unorthodox method for more wins at work, love, and life," retired ATF Investigator, host of the NEW weekly Facebook LIVE Show CELEBRITY LIE DETECTOR (Wednesday 10pm EST) Human Lie Detector, and former stand up comedian Janine Driver will dig into the fascinating nonverbal hot spots of murderers Chris Watts, Jodi Arias, Scott Peterson, Susan Smith, and Ted Bundy, to help clue you in when you think someone might be holding something back from you.

Could it be that weird thing that suspect does with his eyes, or when your "best friend" flashes an unexpected and out-of-place smile, or maybe it's because your SAC just did the same hand gesture people make after a catastrophic disaster? These nonverbal cues all mean something, and understanding the Body Language of Murderers can help translate those hidden meanings, as a way to get exactly what you want. Who knew WE could learn something from a murderer?

Noon to 1:00 p.m.

LUNCH ON YOUR OWN

1:00 p.m. to 2:15 p.m.

JULIE Y. CROSS AWARD RECIPIENT PANEL

Location: Regency ABCD

Former Julie Y. Cross Award Recipients:

Crystal J. Griner, Special Agent, United States Capitol Police (2018)

Codie N. Hughes, Officer, U.S. Secret Service – Uniformed Division (2015)

Alisha A. Galbus, Deputy U.S. Marshal, United States Marshals Service (2015)

Kay Jernigan, Supervisory Special Agent, Internal Revenue Service - Retired (2006)

Susan M. (Gerstberger) Goggin, Deputy Special Agent in Charge, U.S. Secret Service (2002)

Moderator: Sheree L. Mixell, Vice President, WIFLE Foundation, Inc. and Deputy Executive Director, WIFLE, Inc.

Former Julie Y. Cross Award recipients discuss their heroic actions, including: critical incidents, life-saving actions, sexual assault, brushes with death, and situations and circumstances that changed their lives forever. Panelists will share how these incidents shaped their lives and transformed them.

2:15 p.m. to 3:30 p.m.

UNDERSTANDING AND MANAGING OPERATIONAL STRESS IN LAW ENFORCEMENT

Dr. Margaret A. Swank, Ph.D, ABPP, Chief, Employee Assistance Service, Air Force Office of Special Investigations and Regional Program Manager, Mid-Atlantic, Employee Assistance Unit, Department of Justice

This presentation presents the neurophysiological foundations of our response to stress, specifically operational stress experienced by law enforcement. We explore ways of assessing the effects stress can have on professional quality of life, job satisfaction, and changes to overall world view. The presentation includes small and large group discussion regarding stressors unique to law enforcement, as well as stress management tools that are best suited to law enforcement. The presentation concludes with a brief discussion of what resources are available to law enforcement in regard to counseling and/or further support.

3:30 p.m. ó 4:45 p.m.

Yes, You Can Retire!

Federal Employee Retirement System (FERS)

*Tammy Flanagan
Federal Benefits Specialist*

Do you really need \$1,000,000 to retire? This session will help you clearly see the three parts of the Federal Employees Retirement System and how they provide a complete retirement benefit. What should be on your retirement to-do list? According to Tammy Flanagan, the three biggest retirement decisions that you will make are the decision to retire under FERS at just the right time for you; the age that is best for you to turn on your Social Security retirement; and which withdrawal option to choose to provide the icing on your retirement cake from your Thrift Savings Plan. This hands-on session will help you see your retirement as a reality!

4:45 P.M. – 5:00 P.M.

CLOSING CEREMONY

*Catherine W. Sanz, President, WIFLE Foundation, Inc. and
Executive Director, WIFLE, Inc.*

Announcement: 2020 WIFLE Annual Leadership Training

5:45 P.M.

SPECIAL EVENT

THE NATIONAL LAW ENFORCEMENT MUSEUM TOUR

Location: 444 E Street NW, Washington, DC 20001

The National Law Enforcement Museum is dedicated to telling the story of American law enforcement by providing visitors a òwalk in the shoesö experience. The Museum is working to expand and enrich the relationship shared by law enforcement and the community through educational journeys, immersive exhibitions, and insightful programs. Tickets can be purchased at www.wifle.org registration website, in advance, or may be purchased at the WIFLE registration and information desk for \$17.00.

Transportation to the venue is the responsibility of each individual. The Museum will remain open until 9:00 p.m.